# G4S Investor Presentation John Kenning, Regional CEO, North America

NYC December 2017

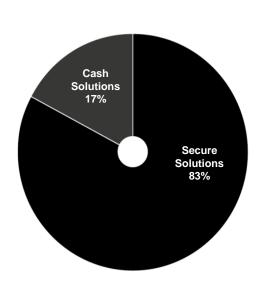


# **G4S Transformation**

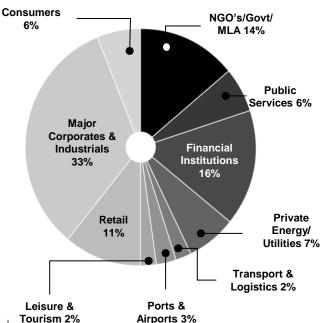
#### **G4S Today**

- Leading global security company: Secure and Cash Solutions
- Advantages of global scale and global brand with market service and customer diversification
- Operate in 95 countries in Emerging Markets and Developed Markets with c.560,000 employees
- Strongly growing revenues from technology, systems and integrated solutions

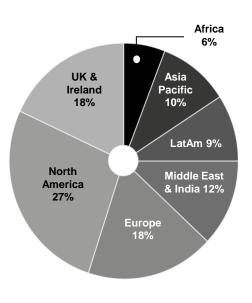
#### **Business Segment Revenue 2016**



#### **Customer Segment Revenue 2016**



#### Markets Revenue 2016



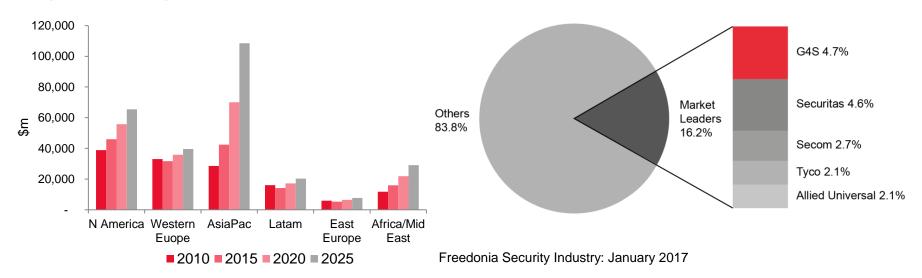


### **Structural Growth Market**

A Market Leader

#### **Global Security Services Market Share 2015**

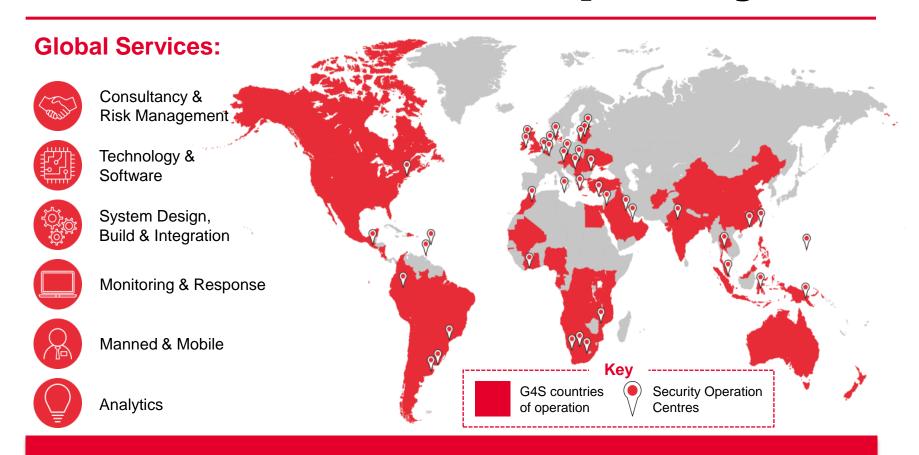
(\$180.2bn)



GROWTH OUTLOOK: 5 – 6% CAGR 2015-25; \$200BN BY 2020



# **Global Resource & Capability**



#### **GLOBAL MARKET POSITIONS**



### **Growth Outlook**

**Sales Pipeline** 

£4.4bn (£4.4bn)\*
Suspects and Prospects

£1.4bn (£1.3bn)\*
Bidding

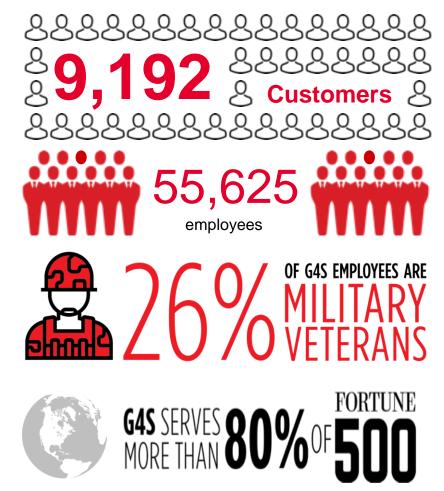
£1.2bn (£1.1bn)\*
Negotiation

\*As at 30 June 2017 (1 January 2017)

- New sales contracts: £0.7bn ACV
- £7.0bn ACV Pipeline
- Diversified by:
  - Service
  - Market
  - Customer Segment
- Supports 4-6% revenue growth
- Quality: improving qualification



# Facts & Figures for G4S North America...







# **G4S North America Security Market**

#### **Overview**



- Population of 364 Million (US & Canada)
- GDP of \$18.5T (US) \$1.6T (CA)
- **GDP growth** 2016: 1.6% (US) 0.5% (CA)
- Unemployment rate 4.3% (US), 6.3% (CA) virtual full employment in USA
- **Key industries:** healthcare, finance, technology, insurance, real estate, government, energy, datacenters, manufacturing, education & construction
- Security Market = \$61.3bn (Source: Freedonia), growing at 3.9%

#### **Chief Security Officer Priorities – Security 500**



Workplace Violence & Active Shooter



Cyber Security



**Terrorism** 



**Business Continuity** 



**Budget & Funding** 



Asset Protection, Theft & Investigations



Training and Employee Retention, Hiring



Technology & Contract Management and Maintenance



**Executive & Employee Travel** 



**GSOC** Management





# **G4S Priorities in North America**



Customer first and proactive



Drive process and efficiency



**Innovate** 



Sell proprietary software and hardware



Delivering Integrated Security Solutions



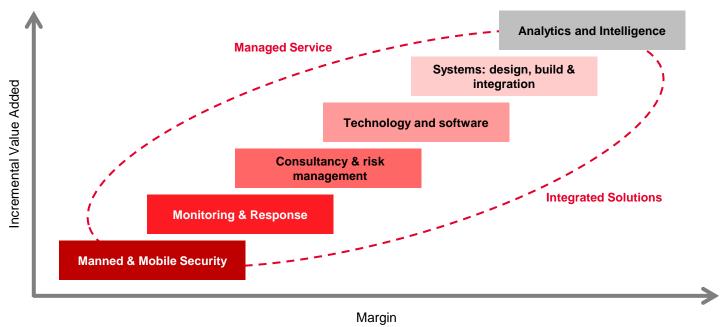
Focus on people and safety



# **Investing in Innovation**

**Adding value** 

#### **Secure Solutions**

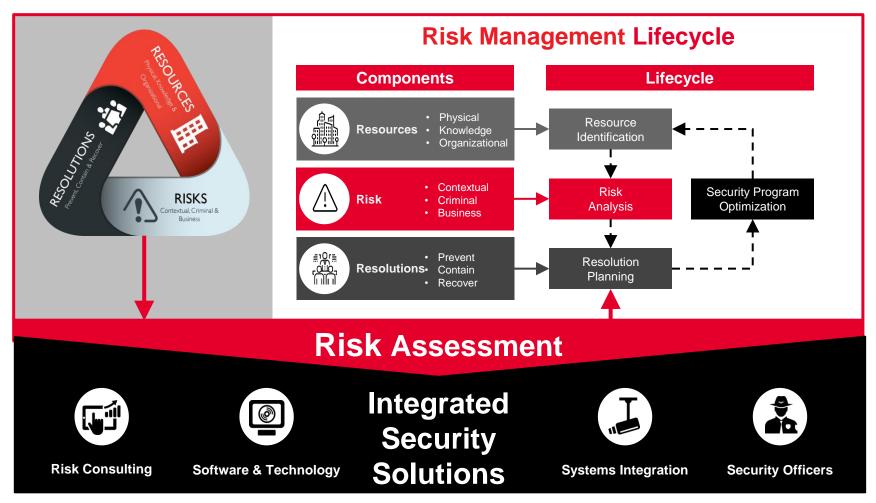


- Cross selling and up-selling within and across markets
- Services scalable across global market footprint
- Continued investment in people, technology, software & systems



# **Integrated Security Solutions**

Risk based methodology





# **Integrated Security Solutions**

**Methodology** 



#### CUSTOMER FOCUSED SOLUTIONS



#### **Corporate Risk Services**









# Importance to G4S & Market Dynamics

- Trusted senior advisor
- Provide insight, add value
- Can drive whole value proposition
- Supports global outbound clients
- Critically important to F1000



#### **Current Services**

- Risk consulting
- Corporate investigations
- Executive protection
- Intellectual property
- 24/7 corporate risk intel center
- Intelligence dashboards & analytics



- Integrated security solutions
- Design & develop risk tools
- Build out risk expertise across region through SPI training
- Travel risk management
- Targeting CMS Final Rule in healthcare vertical
- Build out fee-based situational awareness platform



#### **AMAG Technology**





# Importance to G4S & Market Dynamics

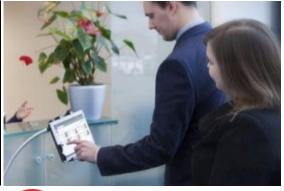
- US market growing at 5.3% Asia faster; EU, LATAM slower
- Differentiates the G4S offer
- Video companies entering access control space
- Insider threat increasing importance of credential management
- Uniquely positioned in market AMAG is only provider to offer this suite of services





#### **Current Services**

- Visitor management
- Identity and credential management
- Access control (incl. Bluetooth & biometrics)
- Integrated video systems
- Analytics





- Integrated security solutions design
   move from x-sell to solutions
- Integrated incident management (RISK360)
- Launch next-gen system
- Analytics and decision support
- Access Control as a Service

#### **Secure Integration**









# Importance to G4S & Market Dynamics

- Market growing at 5.5%
- Profitability of 'installation' services reducing with commoditization
- Video expected to dominate
- Increased spending on technology rising from terror threats
- Maintenance & support growing faster than installs



#### **Current Services**

- Technical design & engineering
- Security integration
- Program management
- Monitoring (video, intrusion, fire)
- Services (maintenance, preventive and support, O&M)
- Regulated access control/systems (Perefield)
- GSOC build out
- Data analytics & intelligence



- Integrated security solutions designmove from x-selling to solutions
- Security Operations Centres (on and off premise)
- Analytics and decision support
- Investing in data-driven solutions



**Secure Solutions (USA, Canada, RSS)** 









# Importance to G4S & Market Dynamics

- Market growing @ c 2.7% for USA,
   2.3% for Canada, and 2% for RSS
- Vertical strength in healthcare, data centers, petrochem, aviation, nuclear
- Customers seeking efficiency
- Large deals incorporating technology
- Drive towards integrated offers
- In Canada, CATSA secured for 5 years
- RSS: promoting outsourcing



#### **Current Services**

- MSS
- Immigration transportation
- Police support & transportation
- Limited patrol & response
- Security Operations Centers staffing
- Aviation screening (CATSA)
- Technology/Integration
- Patrol & response
- Regulated security officers
- Force on force training
- Search and seal



- Integrated Security solutions design and delivery
- Build out Patrol & Response
- Security Operations Centers
- Analytics and decision support
- Managed services



#### **Compliance & Investigations**









# Importance to G4S & Market Dynamics

- Trusted Advisor for CSOs, Risk Managers, General Counsel, and HR Leaders
- Global boots on the ground, with over 4.5M investigations completed
- Recurring revenue streams with high margin/high cash flow



### **Current Services**

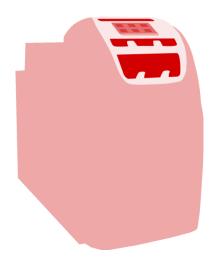
- General Investigations
- Surveillance
- Fraud & Compliance Investigations
- Social Media/Database/Desk Top Investigations
- Fire Cause & Origin
- Loss Adjusting



- Expansion further into Europe and APAC
- Continued technology investments in Managed Services for global outsourcing deals

# **G4S Retail Cash Solutions**

**Cash Automation Service** 



Retail solutions has developed an integrated software/hardware/service solution to reduce direct and indirect cash handling cost for retailers



Reduced Labor



Reduced Processing Fees



Reduced Transportation Fees



Reduced Leakage

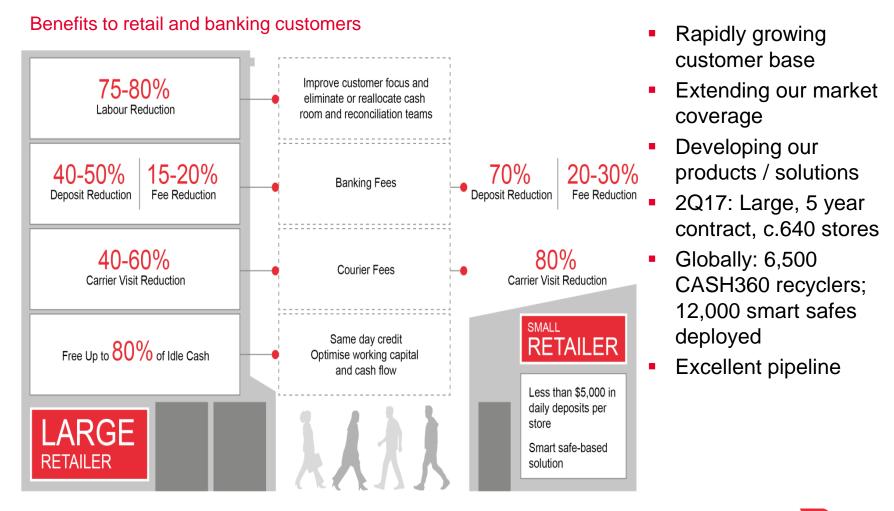


Improved Cash Flow



Improved Balance Sheet

### Cash360/Retail Cash Solutions



### In Conclusion...

#### Why G4S?



**Customer Focused** 



**Global Reach** 



**Industry Expertise** 



**Proven Resources** 



**Long Term Partner** 



**Innovative Solutions** 



### **G4S Investor Presentation**

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