

G4S News

A PUBLICATION FOR OUR PEOPLE, OUR
COMPANY AND OUR CUSTOMERS

A G4S CANADA PUBLICATION – WINTER 2016

www.g4s.ca



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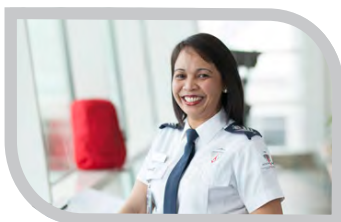
G4S Canada's 2015 Summit Awards

G4S employees go above and beyond to protect the people and property of over 1,000 private and public customers nationwide. Turn to page 3 to learn about this year's exemplary winners!



Health & Safety: Driving Safely

Safe driving practices require that you constantly search the roadway ahead for situations that could require you to take quick action. Read more on page 5 to learn how to stay safe.



Securing Passengers, Planes and Cargo

Turn to page 4 to learn how G4S helps secure the safety of travellers and the efficiency of the aviation transport system in Canada and around the world.



G4S Securing Fort McMurray and the Municipality of Wood Buffalo

Turn to page 9 to learn how G4S employees helped those displaced by the wildfires in Northern Alberta.

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PLUS:

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Learn about the regions of G4S and the innovative services they offer!

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Find out about the powerful visitor management tool, Symmetry Guest



NEWSLETTER STORIES? IDEAS?

Email newsletter@ca.g4s.com

Previous newsletters can be found on our website (www.g4s.ca).

Celebrating Service

Employees celebrating anniversaries in 2016

40 Years

Saverio Barone	Toronto-west
Charles Agnoo	Condominium East
Brian Anderson	Hamilton
John Dindial	Hamilton
Hanif Ladha	Head Office
Brian Mccue	North Park

25 Years

Sarbjit Battu	Government Services
Paul Brown	Toronto-west
Wayne Cameron	Hamilton
Harpal Chera	Government Services
Suzanne Czerkas	London
Sheila Daters	Hamilton
Brian Ferguson	Thunder Bay
Ricardo Gomez	Toronto-west
Carl Hubbell	Hamilton
John Jourdain	Hamilton
Cameron Kirtou	Mississauga
Henry Lajeunesse	Windsor
Michael Lofchick	Toronto-west
Daljit Nijjar	Government Services
Rose R Steward	Prince Rupert

20 Years

Syed Abbas	Mississauga
Jesse Abbott	Kingston
Hamid Anisi	SR National Sales
Potenciano Bambilla	Vancouver International
Mohamed Bobat	Condominium West
Leonard Carriere	Kingston
David Catonio	Edmonton
Michelle-ann Charles	Toronto-west
Danny Chin	Vancouver International
Ken Clarke	Windsor
Stanley Crowther	Ottawa
Samer Daher	Condominium East
Thomas Edmondson	London
Frederick Flanagan	Condominium West
Hedy Ghattas	Vancouver International
Shampa Halder	Vancouver International
Grant Hill	Thunder Bay
Marita Ho	Vancouver International
Domelita Isagunde	Vancouver International
Norlinda Jaime	Vancouver International
Anil Kumar	Vancouver International
Rajeshni Lal	Vancouver International
Kirin Lal	Vancouver International
Khalid Lodhi	London
Glenn Martin	Condominium West
Jyoti Mehra	Toronto-west
Wayne Munro	Kingston
Dennis Narukami	Vancouver International
Bashir Nasiri	Vancouver International
Gilberto Pineda	Vancouver International
Mala Reddy	Vancouver International
Antonio Romares	Vancouver International
Amel Santiago	Vancouver International
Marque Sauve	Windsor
Curtis Sayell	Windsor
Lilia Seguin	Vancouver International
Noveed Syed	Condominium East
Elmer Tomelden	Vancouver International
Michael Turner	Windsor
Sangeeta Verma	Vancouver International
Heinrick Wagner	Kitchener

Message from the CEO



Welcome to the latest edition of our company newsletter, which tells another exciting chapter in the G4S story. I have been travelling and working with our teams across the country. Everywhere I go, I am reminded that this is an amazing organization filled with dedicated, exceptional people.

The Northern Alberta wildfires caused tremendous destruction and upheaval to many cities and towns, including Fort McMurray. I am very pleased to report that all G4S employees and their families who live in Fort McMurray are safe and sound. Thank you to everyone who donated to the Red Cross in the wake of this tragedy. G4S continues to play a significant role in the emergency response in that area. You can read more on page 9.

At G4S, we believe strongly in the importance of recognizing and celebrating the achievements of our people. The 2015 Summit Awards are behind us and on page 9 you can read some of the stories of exemplary service and commitment. I was proud to be at this year's awards ceremony in Niagara-on-the-Lake, Ontario, and I can tell you first-hand how impressive and extraordinary our award winners are. I encourage you to nominate a colleague for the 2016 Summit Awards. Details on the nomination process can be found in this edition of G4S News.

The opportunities we have as members of G4S are almost unlimited. Every day, from coast to coast, our people are finding ways to innovate and succeed, and new opportunities are always becoming available. We are very pleased to be able to announce the launch of G4Su, our Learning Management System in Canada. G4Su is accessible to any current G4S employee. It provides no-cost training to help you advance your career and achieve your goals at G4S.

Please enjoy the newsletter!

Peter



G4S celebrates 50 Years in Canada!

G4S was founded in October 1966 in Canada by retired members of the RCMP as "Canadian Protection Services". Since then, it has grown to become the company we know today as G4S - a company that employs nearly 10,000 Canadians from coast to coast. Many of you may have noticed our vehicles proudly displaying our 50th logo in celebration of the milestone.

On October 12th, G4S commemorated 50 years in Canada and G4S employees across the country were invited to celebrate this event.

To learn more about the origins and development of G4S Canada, please visit the history section of our website.

2015 G4S Canada Summit Awards

At its core, G4S's greatest strength is its people – a family of individuals committed to customer service and the safety of others. With nearly 10,000 Canadian employees, acts of courage and bravery are nothing new at G4S, however only so many of these stories are heard and celebrated. On February 24th, G4S Canada celebrated the 2015 Summit Awards, an evening in Niagara to acknowledge these stories and to honor the individuals who are making a difference in the lives of others.



The 2015 G4S Canada Summit Award winners and management team

During his opening speech, Drew Levine, President, G4S Secure Solutions North America, said: "There is no one person who runs this company, it is a team effort and we have the best people part of that team. We are on our way to doing great things and our future is very bright because of the people in this company. I am very proud to express my admiration and deepest thanks to them tonight."

In the past year, G4S employees have gone above and beyond to protect the people and property of over 1,000 private and public customers nationwide. In 2015, G4S employees were recognized for industry leading health & safety programs. G4S Security Professionals prevented fires that saved lives and potentially cost thousands of dollars in damages. They took swift action to prevent environmental damage on customer property. They consoled patients and their families at Canada's hospitals. Employees work in harsh environments, such as the streets of Winnipeg in winter, and manage passenger and baggage screening with a smile for Canada's fastest growing airport. Every G4S employee in Canada may nominate a colleague for a G4S Summit Award. Please see your local office or speak to your Human Resource professional to obtain a nomination form. **Nominations for the 2016 G4S Summit Awards are due December 31, 2016.**

Janis Ryersee: Security Guard of the Year

Michael Rodney: Customer Service Award

Kristina Joensen: Employee Relations Award of the Year

Bradford Dessa: Screening Officer of the Year

Richard Baron: Health & Safety Award

Phil Beck: Health & Safety Award

Winnipeg Parking Authority: Health & Safety Award

Liquor Control Board of Ontario: Health & Safety Award

Jeanne Slocki: Administrator of the Year

Greg Blue: Supervisor of the Year

Lea McNeil: Extra Mile Award

Matthew Hinds: Extra Mile Award

Wilson Akinwale: Extra Mile Award

Rozina Jamal: Extra Mile Award

Ed Kennedy: Extra Mile Award

Brian Robinson: Extra Mile Award

Ranjini Naidu: Service Delivery Manager of the Year

Beth Warwick: Outstanding Operations of the Year

Sarah Ingram: President's Award for Sales Excellence

Neal Archer: President's Award for Management

Kyle Wightman: President's Award for Management

G4S Recruitment & Training Centre

Launched in October 2015, the G4S Recruitment & Training Centre is a facility dedicated to the recruitment and training of G4S personnel located in the Greater Toronto Area. Offering dynamic, award-winning, and first-class training to recruits, graduates leave the facility with key skills necessary to starting their career in the security industry. The growth in the number of security guards and related occupations has increased dramatically in the last ten years. The Recruitment and Training Centre ideally positions G4S to help cater to this growth as well as create jobs for many residents in the Greater Toronto Area. The facility is located at 7895 Tranmere Drive, Mississauga, ON and welcomes walk-ins.



From left to right: Paul Pryce, Cedric MacKellar, Bill Henderson, Neal Archer, Jay Grewal, Andrew Thorpe, Scott Wood, Yves Brassard, James Foster, Lea McNeil

Celebrating Service

Employees celebrating anniversaries in 2016

15 Years

John Ackerman	Comox
Genady Agranovski	Condominium West
Ahmed Ali	Toronto-west
Jekabs Andersons	Condominium East
Adel Awad Alla	Windsor
Salvatore Badalucco	Toronto-west
Margarita Barreyro	Vancouver International
Robel Berroya	Vancouver International
Paramjeet Bhamra	Vancouver International
Murray Boggs	Condominium West
Karima Botrous	Mississauga
Nikhil Bozai	Vancouver International
Siebert G Brenner	Calgary
Pat Bryant	Windsor
Monique Buitron	Toronto-west
Michael Butt	Toronto-west
Agustin Cacal	Vancouver International
Mila Caranto	Vancouver International
Clotilde Catantan	Vancouver International
Rakeshni Chandra	Vancouver International
Pamela Charbonneau	Hamilton
Evan Chu	Vancouver International
Charmaine Cousins	Toronto-west
John P Donohue	Victoria International
Gena Doolan	Kingston
Gary Fauvelle	Kelowna
Nelson Ferreira	Toronto-west
Jeffrey Fishwick	Toronto-west
Muhammad Ghazi	Condominium East
Mohamed Haji	Ottawa
Don Herlick	Kitchener
Victorino Hernandez	Vancouver International
John Hurley	Mississauga
Sam Ighodaro	Toronto-west
Farhat Jameel	Mississauga
Allan Jones	Condominium West
Marcia Jones	Victoria International
Juana Tolentino Jurado	Vancouver International
Karunanithi Kasipillai	Toronto-west
Amandeep Khakh	Vancouver International
Margarita Khebnikova	London
Mahendra Kirpaul	Condominium West
Filip Kovacevic	Toronto-west
Mary Jane Kuhn	Vancouver International
Larry Lee	London
Adrian Lee	Vancouver International
Titus Leung	Toronto-west
Daniel Lewis	Hamilton
Bin Li	Vancouver International
Maria Leena	Lopes London
Ian Mclean	Thunder Bay
Jal Mehta	Condominium West
Mehmigar Mirzahi	Vancouver International
Joseph Jonathan Munez	Vancouver International
Vigneswaramoorthy Nadarajah	Toronto-west
Saras Naidu	Vancouver International
Arshad Nazir	Government Services
Syed Nizamuddin	Mississauga
Lynne Nowokowski	Windsor
Edward O'Brien	Toronto-west
Agnieszka Oczos	Mississauga
Slobodan Oro	Condominium West
Nancy Paiz-cifuentes	Toronto-west
Leticia Param	Vancouver International
Raj Parmar	Vancouver International
Ramachandran Patchamuttu	Government Services
Sarbjit Patle	Government Services

Securing Passengers, Planes and Cargo

The Canadian Air Transport Security Authority, also known as "CATSA", is on the frontline of securing Canada's borders. CATSA has served as an integral component in deterring terrorism and as a preserver of safe travel for citizens and visitors to Canada. Growing at an average of 4% per year over the last three years, CATSA has been inundated with an influx of passengers and baggage year-over-year. While this growth is steady, no airport can avoid the tides of global travel. Passenger traffic can fluctuate drastically.



CATSA Screener

Since 2011, in partnership with CATSA, G4S has protected the public by securing critical elements of the air transportation system, including passenger, hold baggage and non-passenger screening at Canadian airports in the Pacific Region. As Canada's gateway to Asia, airports in the Pacific Region play a significant role in commerce and tourism. Vancouver International Airport (YVR) is Canada's second-largest airport and it has more trans-Pacific flights than any other airport in Canada. Over 20,000,000 passengers passed through YVR in 2015. CATSA recently announced the renewal of its contract with G4S for another five years.

Toronto's Billy Bishop Airport, owned and operated by the Toronto Port Authority, is the only airport located entirely within Toronto's boundaries. Billy Bishop faced unique security challenges which required a security partner with the experience and innovation of G4S. Billy Bishop needed a high-quality, tactical security presence, with the skill and experience to handle possible situations, such as lost children, missing bags, threats to public safety, and medical emergencies, all while providing high-quality, mature customer service. G4S worked closely with Billy Bishop to customize and deploy the Elite Protection Professionals™, a level of security personnel unmatched in the industry, to support and secure this important facility. This contract was also renewed recently.

G4S is pleased to announce that our newest contract in the aviation industry is with Halifax Stanfield International Airport. Commencing January 1 2017, G4S will provide uniformed security services, services relating to the operation of Halifax International Airport Authority's Operations Centre, as well as parking and curbside services.

The contract will see G4S provide on-site uniformed security personnel at various locations at the airport. On a day-to-day basis, G4S will provide patrol, fixed post and other security-related duties. G4S will supply all labour, training, management, scheduling, supervision, uniforms and all other things necessary to provide such services.

G4S is an established partner in the aviation industry. G4S currently provides security solutions for many airports and airlines in nearly fifty countries around the world. G4S has played a vital role in the aviation sector for many years. To learn more about career opportunities in the aviation sector with G4S please visit our web site or contact your local Human Resource representative.

G4S Supports Royal Ottawa Foundation at Annual Gala

Sam Asselstine, G4S's Director of Healthcare, represented G4S at the Royal Ottawa Foundation Gala in March. The Royal Ottawa Hospital is one of the largest healthcare facilities that G4S offers services to. We ensure that high-value equipment, drug accessibility, and entrances are properly secured, guaranteeing the safety and treatment of Canada's most vulnerable. The gala evening was a huge success. With several celebrities and over 500 people in attendance, the gala raised \$395,780 for the Royal Ottawa Foundation.



Sam Asselstine, Henry Burris, QB, Ottawa Redblacks



Health & Safety: Driving Safely

Longer commutes, an increase in heavy traffic and bottlenecks, the availability of in-vehicle technology, and a blur between work and personal time – these are all factors that result in driver distraction. More time on the “roads more traveled” results in less time at home or the office, causing drivers to feel the pressure to multi-task just to keep up with their responsibilities. Countless distractions tempt drivers to forget that their primary responsibility is to drive focused and stay safe.

Safety Facts for the Road

Distracted driving is estimated to be a factor between 25 to 50 percent of all traffic crashes. That's between 4,000 and 8,000 crashes a day!

Numerous events and activities both inside and outside the vehicle can distract a driver. Adverse road, traffic and weather conditions require a driver's full attention. While taking one's eyes off the road or hands off the steering wheel present obvious risks, activities that take a driver's mind away from driving are just as risky.

“ Distracted driving is estimated to be a factor between 25 to 50 percent of all traffic crashes. ”

A driver's ability to manage distractions varies widely and can change from day to day, depending on their level of stress and fatigue. Drivers who are distracted fail to recognize potential hazards in the road and react more slowly to traffic conditions, decreasing their “margin of safety”.

Research suggests that distracted or inattentive driving increases the risk of both rear end and single-vehicle crashes.

Do you know when you're driving distracted?

Has a passenger in your car screamed or gasped because of something you did or did not do?
Did you run a stop sign unintentionally?
Have you slammed on your brakes because you didn't see the car in front of you stop?
Have you forgotten driving from one place to another?

These are clues that you are distracted while driving!

Drive Focused. Stay Safe. Avoid Distracted Driving.

Safe driving practices require that you constantly search the roadway ahead for situations that could require you to take quick action. Recognize that driving requires your full attention. Driver focus is critical to anticipating and avoiding crashes.

Drive focused. Stay safe on the road.

Safety Starts with Me 

Celebrating Service

Employees celebrating anniversaries in 2016
15 Years, Cont'd

David Pattison	Hamilton
Roy Pedropillai	Condominium East
Maria Pena	Vancouver International
Joseph Perreault	Windsor
Raj Rajagopalan	Toronto-west
Salesiar Rajappu	Condominium West
Jamil Reubin	Mississauga
Anna Rodrigues	Vancouver International
Harpreet Sall	Vancouver International
Ranbir Sangha	Vancouver International
Nasrin Sarwary	Vancouver International
Mark Schaber	Toronto-west
Jude Sebastianpillai	Government Services
Syed-amjad Shah	Mississauga
Seema Sindhar	Vancouver International
Bhagavan Singh	London
Felicitas Somerville	Vancouver International
Jerzy Szymanski	Condominium West
Sebastian Thomas	Ottawa
Tatiana Tkach	Vancouver International
Victor Tomaszewski	Thunder Bay
Lorraine Ulch	London
Michael Vandeleur	Vancouver International
Gulzar Velji	Vancouver International
Norman Verdon	Vancouver International
Dong VVang	Vancouver International
Inam-ur-rahim Waziri	Government Services
Randell White	Toronto-west
Mary F Williams	Victoria International
Pui Wong	Edmonton
Patrick Tai Yam Wong	Vancouver International
Jehan Zeb	Toronto-west
Lirong Zhang	Toronto-west

10 Years

Fadi Abdul Massih	Condominium East
Abdi-rahman Aden	Edmonton
Shohag Afzal	Toronto-west
Thomas Aggamaway	Thunder Bay
Ahmad Nasir Ahmadshahi	Toronto-west
Nasser Al-dukaini	Edmonton
Ahmed Alisho	Edmonton
Wais Ananeh	Edmonton
Amanda Anger	Windsor
David Archer	Oshawa
Kirubalan Arumugarajah	Mississauga
Nalan Asu	Comox
Sherilyn Babaeff	Castlegar
Edward Bacher	Toronto-west
Narinder Rani Bains	Vancouver International
Tahir Bajwa	Hamilton
Munnazza Bajwa	Hamilton
Khalida Bajwa	Hamilton
Hamek Bariana	Vancouver International
Phil Beck	Windsor
Aziyana Begg	Vancouver International
Steve Beis	Toronto-west
Michael Bell	Williams Lake
Corrie Blackstone	Kelowna
Brad Bodechon	Windsor
John Boire	Edmonton
Denise Bond	Nanaimo
Abdella Boru	Edmonton
Douglas Bradley	Mississauga
Ripjit Brar	Toronto-west
Dilpreet Brar	Calgary
Kenneth Brown	Toronto-west
Milosz Brzozowski	Windsor

Celebrating Service

Employees celebrating anniversaries in 2016

10 Years, Cont'd

Switee Bungaroo-luchmun	Vancouver International
Timothy Burgess	Winnipeg-guarding
Andrew Campbell	Windsor
Beverly Campeau	Sudbury
Sekar Chakravarthi	Calgary
Mary Chalupka	Calgary
Sherman Chan	Toronto-west
Ritu Chand	Vancouver International
Roberto Chavez Aznar	Condominium East
Cheryl Cheverie	Comox
Tejinder Chohan	Vancouver International
Ranjit Chowhan - Gill	Vancouver International
Maranda Chu	Vancouver International
Peter Ciepielewski	Hamilton
Cody Coburn	Toronto-west
Peter Coe	Timmins
Raymond Colgan	Kelowna
Michael Collins	Comox
Elesha Cooper	Toronto-west
Theresa Cooper	Windsor
J Barry Cooper	Hamilton
Kaylin Cooper	Toronto-west
Cheryl Cooper	Edmonton
Keith Coutlee	Windsor
Raymond G Cromarty	Toronto-west
Michael Curran	Toronto-west
Sophia Cutler	Toronto-west
Patricia Dahl	Edmonton
Maganlal Daji	Condominium East
Powel Daros	Windsor
Sandra Dashchuk	Nanaimo
James Debalinhart	Kelowna
John Delahunt	Hamilton
Rekhu Singh Dhillon	Vancouver International
Yanka Dimitrova	Vancouver International
Mahad Dirir	Edmonton
Rashminder Dosangh	Vancouver International
Todd D Dowe	Mississauga
Mary Downey	Hamilton
Amanda Evans	Edmonton
Frank Ezeokonk	Toronto-west
Ricardo Fanaken	Toronto-west
Omar Farah	Edmonton
Sujeeth Fernandes	Toronto-west
Brian Ford	Sault Ste Marie
Bruce Forsey	Government Services
Ya Hong Fu	Vancouver International
Scott Furlong	Abbotsford
Chandra Gallivan	Condominium West
Mohan Ganeshan	Toronto-west
Ajay Garcha	Mississauga
Geoffrey Gard	Toronto-west
Donald B Garner	Hamilton
Leslie George	Edmonton
Ghulam Ghuman	Hamilton
Bruce Gibb	Kingston
Ali Goljahani	Vancouver International
Eric Gosionglim	Vancouver International
Charles Goudreault	Kelowna
Catherine Valer Greengrass	Sandspit
Judi Guttmann	Prince George
Abdulaziz Haji	Edmonton
Shakeel A Haji	Mississauga
Sameh Hana	Condominium West
Julius Hannibal	Toronto-west
Maria Jannetje Hansell	Campbell River
David Harbinson	Penticton
Abdullahi Haji Hassan	Edmonton



Mike Canty, Samir Taieb

Guard Receives Recognition from Imperial Oil

Samir Taieb has been recognized for his contributions towards health and safety. Mike Canty, Imperial Oil L&I Safety Lead, presented Samir with the framed Certificate of Safety Excellence. Great work Samir! Congratulations and thank you for your hard work!

G4S Security Supervisor Receives Match-it! Donation

G4S Match-it! is a program developed to support G4S employees' community service efforts and the company's Corporate Social Responsibility commitment. The program focuses corporate charitable giving on local community projects and good causes that are clearly supported by G4S employees. The Match-it! program encourages G4S employees to become involved in their local community by matching the money they raise for a charity, up to \$500.

Recently, Marla Curran, G4S Security Supervisor, was awarded a Match-it! donation for raising over \$1500 as part of the Easter Seals Drop Zone event in Ottawa. Drop Zone challenges individuals and teams to raise money for kids with physical disabilities, all in order to earn the opportunity to rappel down a 20-storey building. Easter Seals uses this money to help provide families that have children with physical disabilities with mobility equipment, such as leg splints, wheelchairs, and ramp installations. They

“ Drop Zone challenges individuals and teams to raise money for kids with physical disabilities,... ”

also provide children with physical disabilities the opportunity to go to camps where they learn how to participate in activities that they once knew as being impossible.

Congratulations, Marla!



Did You Know?

Collectively around the world G4S invested approximately \$2.6 million in charitable community programs and welfare programs for employees in 2015. G4S supported more than 1,113 community projects across 65 countries, including Canada. G4S reduced its global carbon intensity 4.6% between 2014 and 2015.

For more information on this and more please visit our web site.



Paul B, Kam G, Tony Gabriel, Mark McCreary, Ramis Be, Nic Berardi, Amit Khanna, Kevin Rampadaruth, Jacques Bellerive, Abubaker Ghafoori, Sonya Erceg, Jacqueline Ing, John Joseph, Lawrence Ding, Aaron Bartlett!

G4S Aviation Participates in Annual UPS & United Way Plane Pull

The soggy weather certainly didn't deter "G4S United", G4S Aviation's team participating in the 3rd annual UPS and United Way Plane Pull. Twenty-three teams collectively raised over \$40,000, making it the most successful event to date! G4S's team raised \$1000 and managed to pull the 127,000 pound 757 UPS Brown-tail plane in just over 26 seconds! Congratulations to the "G4S United" team.

G4S: Worldwide Innovation

G4S is the world's largest provider of security solutions, with operations in 100 countries and over 610,000 employees. And G4S businesses around the world frequently step outside the traditional boundaries of security, to provide a wider range of contracted solutions. Here are just a few examples...

Latin America:

G4S employs over 75,000 people throughout Latin America and the Caribbean, operating in 23 countries. In Guatemala, G4S provides secure document storage and processing services, to protect valuable information. This includes custody and administration of physical documents, remote backup and destruction, and storage of electronic media.

Middle East: Almajal G4S is a joint venture between the Almajal Group and G4S, combining Almajal's 25 years of local experience in Saudi Arabia with G4S. Almajal G4S has the widest reach of any security operation in Saudi Arabia, and provides a range of facility management services, including maintenance, airport and airplane support, housekeeping, landscaping, pest control, hospitality and catering and food services.

Asia Pacific:

G4S has been operating in India for over 25 years. G4S India provides a range of management services and solutions, including SecureTrak vehicle tracking systems, and G4S Training Services, a multidisciplinary security training firm.

Europe:

G4S is the largest secure outsourcing company in the UK and Ireland. Over 55,000 employees from over 100 offices provide service to 10,000 customers, including the majority of UK government departments. The UK Utility Services business provides meter reading and collecting services to all major energy suppliers, making more than 50 million visits per year.

Africa: G4S is the largest private employer in Africa, and the largest security company, with 120,000 employees and operations in 26 countries. G4S South Africa provides flight services, including secure passenger and valuable transportation.

We are on Social Media!



At G4S we understand that open communication with employees essential — and social media is a growing part of that communication.

To learn more about G4S on social media please visit our web site. Please follow us on Twitter @G4SCanada and @G4SAviation.

Celebrating Service

Employees celebrating anniversaries in 2016

10 Years, Cont'd

Francis Mc Gladdery	Toronto-west
David McGonigle	Edmonton
Trudi Meffen	Ottawa
Darlene F Mendel	Smithers
Mohammed Mengal	Vancouver International
Christopher Millar	Edmonton
Sayed Mirzahi	Vancouver International
James Miyashita	Vancouver International
Eldon Mogg	Winnipeg-guarding
Ismahan Mohamed	Toronto-west
Mohamed Mohamed	Edmonton
Abdirisq Mohamed	Edmonton
Abdulrahman Mohamed	Edmonton
Denis Moquin	Ottawa
Creus Moreno	Vancouver International
James Murray	Hamilton
Zahaib Musawwar	Calgary
Narish Muthukumarasamy	Toronto-west
Shahid Ahmed Nagi	Condominium East
Moreen Naidu	Abbotsford
Samer Nakib	Toronto-west
Herby Nanes	Mississauga
Muzaffer Nargoz	Condominium East
Ravinder Nayyar	Mississauga
Shakila Nedunchellian	Vancouver International
Jolene Nelson	Edmonton
Crystal Neufeld - Ogunyemi	Toronto-west
Sinh Ngo	Oshawa
Hoang Nguyen	Ottawa
Andrew Norman	Ottawa
Mikhael Ofman	Toronto-west
Akm Oliullah	Condominium West
Cheryl Ann Oskaboose	Penticton
Sosu Ovidiu	Edmonton
Jagroop Padda	Toronto-west
Hardeep Ricky Pahal	Vancouver International
David Parent	Prince George
Kimberley Parker	Slry - Naniamo
Edwin Pasha	Mississauga
Neil Paul	Condominium West
Mark Pe	Vancouver International
Bernard Perez	Condominium West
Rasanayagam Perinam	Toronto-west
Gobin Persaud	Sr Head Office
Thatsaphone Phommathep	London
Luke Pillon	Windsor
Agnes Pion	Smithers
Peter Pukala	Toronto-west
Dennis Putman	Windsor
Athar Qureshi	Toronto-investigations
Mohammad Rahman	Toronto-west
Dayanand Rajan	Toronto-west
Mukhtiar Rajput	Edmonton
Karamjit Randhawa	Mississauga
Mannpreet Randhawa	Vancouver International
Ramchandran Ranganthan	Condominium East
Razvan Rapcea	Vancouver International
Brian Reid	National Sales
Antonio Reyes	Windsor
Christopher Richardson	Toronto-west
Christopher Richardson	Toronto-west
Jennifer Rodrigues	Castlegar
Michael Roger	Government Services
Sandra Rogers	Vancouver
Julie Rota	Cranbrook
Randene Rowe	Toronto-west
Doreen Rusnell	Abbotsford

Celebrating Service

Employees celebrating anniversaries in 2016

10 Years, Cont'd

Robert Rutherford	Vancouver International
Michael Sabater	Vancouver International
Toffiq Salah	Edmonton
Carmencita Saligumba	Head Office
Kevin Samanta	Hamilton
Chandrike Samarakone	Toronto-west
Karandeep Samra	Stry-vancouver International
Edgar San Jose	Vancouver International
Dharmjit Sandhu	Vancouver International
Victor Sapojnikov	Toronto-west
Cindy-lou Scott	Vancouver International
Vincent Sequeira	Toronto-west
Syed Shah	Toronto-west
Sadat Shaikh	Calgary
Hassan Shakil	Condominium East
Mehboob Shallwani	Condominium East
Girish Sharma	Vancouver International
Sanjeev Sharma	Vancouver International
Abdirahman Sheikh	Edmonton
Dhanbir Sidhu	Toronto-west
Andrei Silaev	Toronto-west
Ajai Singh	Condominium East
Aadpuran Singh	Calgary
Candice Snider	Kingston
Wayne Sopha	Sault Ste Marie
Christopher Sullivan	Toronto-west
John Swan	Hamilton
Muhammad H Syed	Mississauga
Nabil Tabet	Vancouver International
Gabriela Tapu	Calgary
Igor Taranets	Condominium East
Makeda Tasew	Toronto-west
Deborah Templeton	Toronto-west
Prasanna Thampirajah	Toronto-west
Thomas Truman	Windsor
Thupten Tshering	Condominium East
Seyd Ul Haq	Condominium East
Lorenzo Ulanday	Vancouver International
Simeon Valdez Jr	Vancouver International
Dominga Van De Walle	Hamilton
Kenneth Van Lith	Edmonton
Victor Vargas	Toronto-west
Angel Vasilev	Edmonton
Gino Vienneau	Oshawa
Lorraine Walker	Windsor
Jeffery Weaver	Calgary
Karen Wedemire	Vancouver International
Tazmin Wells	Condominium East
Thain Hai Wey	Edmonton
Tiffany White	Kingston
Jason Whitesell	Toronto-west
Wes Wiatrowski	Toronto-west
Keith Williams	Toronto-west
Sashanee Williamson	Toronto-west
Jonathan Wong	Toronto-west
Li Li Wong	Vancouver International
Kenneth Wong	Vancouver International
Ran Susan Xu	Vancouver International
Kim Yee	Edmonton
Abdi Yousuf	Edmonton
Ahmed Yussuf	Vancouver
Mohammedali Zafar	Timmins
Joanne Zahrebelny	Toronto-west
Ali Zaidi	Quesnel
Robert Zimmerman	Comox
Everett Zoschke	



Steven Kormas, G4S Regional Trainer, and Abdullah Amad

G4S Security Guard Demonstrates Commitment to Health & Safety

Early in November, a worker at a site secured by G4S suffered a slip and fall accident on a staircase. He reported the incident to the G4S security supervisor on duty, Abdullah Amad, who provided help obtaining medical assistance. Abdullah also reported the issue to our client and G4S management, investigated the issue and help to secure the area, to prevent any further accidents.

His professionalism and courtesy did not go unnoticed -- both the injured person and our client reached out to G4S to thank Abdullah.

We are proud to have people like Abdullah on our team, and recognize him for his excellent work. Congratulations, Abdullah!



Rob Plume

Product Focus: Symmetry Guest Rob Plume

Welcoming guests is key to the success of any organization, from schools to hospitals to large corporations. However, having visitors at your facilities can also create risks. An effective Visitor Management system helps efficiently and effectively welcome guests while maintaining control over who gets in, how long a visitor stays and what areas of a facility a visitor is able to access.

Symmetry GUEST Visitor Management, provided by AMAG, A G4S Company, is designed to speed up the flow of visitors through reception areas and improve customer service. Most traditional visitor management systems are tied to dedicated workstations, with lots of peripheral equipment. Or, companies rely on a pen and paper-based guest log book and visitor tags. This method proves to be incredibly cumbersome, particularly if reports need to be generated. Quality reports, audit trails, dashboard display, clear visual graphics and robust integration to on-site security systems are all part of the Symmetry GUEST software package.

GUEST is a web-based system which can run on any tablet, any smartphone or PC using any web browser. The system creates visitor passes, airline-style, with QR codes or barcodes that can be stored on a visitor's smartphone or provided in print copy. Employees can also use Symmetry GUEST to pre-book visitors, sending an email to visitors with a map, travel instructions, documentation and any other arrival instructions to make processing the visitor quick and easy. Symmetry GUEST also ensures that policy-based security rules and watch lists for banned visitors are automatically checked before access is granted.



With Symmetry GUEST, reception staff can concentrate on greeting customers and making them feel welcomed. It eliminates the need to process paperwork or manually create badges, and frees up staff time to take on other, more critical projects. Symmetry GUEST helps to reduce costs and improve the efficiency of visitor management.



Help us fill Security Guard Vacancies and you could earn \$300!

G4S is pleased to introduce "The G4S Employee Referral Program" which provides a referral reward to current employees that assist the organization to recruit friends and acquaintances into G4S vacancies. The referring employee is eligible for the reward when any referred candidate is hired into an externally posted position. The reward will be paid when the referred candidate successfully passes their probationary period. Security Guard placements may result in a reward of \$300.



For more information on "The G4S Employee Referral Program", including terms of conditions, please visit your local office or contact your Human Resource professional.

G4S Securing Fort McMurray and the Municipality of Wood Buffalo

As most Canadians know, the Fort McMurray wildfires have caused tremendous destruction. The G4S teams, led by Troy Phillips, approached the city to provide immediate assistance. The G4S operation involved 300 people and 70 vehicles.

Every G4S member who was on site became engaged in this process. Not a single person hesitated when asked to work extra hours, conduct extra tasks or to just standby in a holding pattern. Those who were contacted while off-shift provided an immediate response. The common theme from the guards was "what else can we do?"

Our supervisory team was incredible. Every supervisor took on an equally important role. Whether that was at the on-site accommodations, continuing with normal operations at the Main Gate/Guard House or overseeing the logistics (transportation, resourcing, meals, breaks, etc), everybody did their part, and more.

We have never been so proud of the team that we have. All of the training that we do is for situations like this and we have proven that we can walk the walk. Thank you to each and every member of the G4S team for stepping up!





A Day in the Life... Winnipeg Parking Authority

G4S is a leader in providing specialized services to support governments and public agencies around the world. From medical examinations to detainee transport to by-law enforcement, G4S provides a wide range of public services.

In Winnipeg, G4S has partnered with the Winnipeg Parking Authority since 2008. Our services include providing personnel to WPA's Command Centre and parking bylaw enforcement to over fifty city parking lots.

Parking by-law enforcement is done through mobile vehicle patrols, foot patrols, and automated license plate recognition patrols. G4S security personnel are fully trained in appropriate regulations, as well as in how to protect their health and safety while on the job. All security personnel and dispatchers receive Special Constable status with the City of Winnipeg Legal Department before being authorized to patrol the streets and parking lots owned by the City.

G4S Canada was named runner-up for the 2015 G4S Global CEO Top Safety Award, recognizing our health & safety performance on this contract with the Winnipeg Parking Authority. The team was recognized for safety performance and leadership. Through collaboration between site management and G4S, the number of workers injured has been reduced from by 81% from 2013 (per capita).

The G4S operations recognized by this award face unique challenges. Personnel must perform their duties outside, and conditions in Winnipeg can become extreme. Winter temperatures can drop to below -50 degrees Celsius with the wind chill, the snowfall can be over 2 or 3

metres high, the fog and snow can block vision to less than 50 metres during a typical storm, and the windrows of snow can pile higher than 2 metres during snow plowing activities. In addition, given the nature of the work performed, G4S personnel are often interacting with the public in emotionally trying circumstances.

“ Through collaboration between site management and G4S, the number of workers injured has been reduced from by 81% from 2013 (per capita). ”

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Login: First initial of your first name (all lower case), complete last name and last four digits of your Employee Number.

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G4S Canada: Moving Forward in Your Career!

G4S is proud to introduce our online Learning Management System (LMS) known as G4Su. G4Su is available effective immediately to all G4S Employees, hourly and salary.

G4Su offers thousands of hours of directed learning activities and discoverable, self-improvement opportunities that span a wide range of career-focused categories. Advance your career by joining G4Su and enrolling in a unique and engaging online learning environment.

G4Su is an element of G4S North America's ISO 9001 certified training and development program, which was awarded earlier this year. ISO 9001 recognizes and praises the design, development, and provision of training and the administration of human resource management including the provision of health and safety training.

For the launch of G4Su, management will be running a Canada-wide competition where employees will have the chance of winning prizes by completing courses and submitting their certificates of completion to their local HR manager. Details on the competition and the prizes available are available from your local Human Resource Manager.



If you experience log-in difficulties, please contact carmen.randall@usa.g4s.com. If you need further information about the LMS, please contact your supervisor or manager, or contact Human Resources at gordon.hurley@ca.g4s.com.

Corporate Travel Discounts for G4S Employees!

Uniglobe Bon Voyage is G4S Canada's trusted partner for all corporate travel. As part of this partnership, Uniglobe is proud to present an employee discount program for all G4S employees and their families.

Benefits include:

- 5% pre-tax discount for Sun Vacation packages with our preferred suppliers
- 5% pre-tax discount for cruises
- 5% pre-tax discount for European Coach tours
- 35% pre-tax discount on most Canadian/US flights with Westjet
- Pre-tax discounts on flex fares and above with Air Canada



Some restrictions and conditions apply. For more information, or to book your next trip, please contact LouAnne Fradsham, Travel Consultant with Uniglobe, at 416-425-5885 ext 4212 or louanne@ubvt.ca.

The G4S Canada Career Centre



Visit G4S Canada's Career Centre today to access the latest and largest database of employment opportunities from around the world and across Canada!

As an employee, you can browse current openings anytime. Be sure to complete your profile to 100%, so that the system can automatically email you with new job openings based on the criteria that you establish. You also have exclusive access to all internal postings, in addition to those advertised to outside candidates. Please use the link below to access these jobs:

- **Internal candidates/G4S employees go here: canadajobs.g4s.com/alljobs**



**Employees must use code 53168 which allows you to see all jobs.
This code is for current G4S employees only.**

As well as developing your own career in G4S, we also want your help spreading the word about what a great place it is to work! You can do this by emailing specific jobs you see on the Career Centre to people you know would be interested, or by sharing the public link below with family members, friends or anyone you know who is looking for a new and exciting career:

- **External candidates go here: canadajobs.g4s.com**



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Securing Your World

